

Catsit.cz s.r.o. General Terms and Conditions

1. Provider and Customer

1.1 Provider of services presented on Catsit.cz s.r.o. website (www.catsit.cz)

Catsit.cz s.r.o.

Registered under reference C286825 at Municipal Court in Prague

Company ID (IČ): 06676502

Seat of the legal body: Chlebovická 734/8, 199 00 Praha 9

Email: info@catsit.cz

Phone: +420 734 858 889

Bank Account: 384400002/5500

IBAN: CZ575500000000384400002

Hereinafter Provider

1.2 CEO and responsible manager of Catsit.cz s.r.o.

Anastasia Dubinkina

Email: anastasia@catsit.cz

Phone: +420 734 858 889

Data Box ID: km6wtuf

Hereinafter CEO

1.3 Catsitter

Catsitter is the Providers' representative who is performing catsitting services ordered by the Customer

Hereinafter referred to as the Catsitter

1.4 Customer

Customer is the person who ordered services from Catsit.cz s.r.o. company (Provider)

Hereinafter referred to as the Customer

2. Services performed by the Provider

2.1 Provider represented by the Catsitter hereby undertakes to ensure the care of Customers' cats, other pets, and household to the extent specified in the Checklist.

2.2 Provider represented by the Catsitter hereby undertakes to carry out all tasks with care to all pets involved and with respect to the Customers' household

2.3 Catsitter hereby undertakes that he/she will only access areas necessary to perform the tasks mentioned in the Checklist or areas permitted by the Customer.

2.4 Provider represented by the Catsitter is bound to confidentiality on the services provided pursuant to Czech Law Act No. 101/2000 on the protection of personal data and is obliged to follow the Internal Regulation on the Processing of Customers' personal Data.

2.5 Customer by signing the Agreement and Checklist gives a permission to the Catsitter to carry out all tasks to the extent specified in this document.

2.6 Customer upon signing the Agreement and Checklist hands over the keys to the residence of the cats to the Catsitter and agrees to return them on the date specified in this document.

2.8 Agreement and Checklist are validated by Customers' signature and will be sent to the Customers' email at the end of the Initial Meeting from the Catsitters' email address.

3. Booking, amendment or cancellation of booking

3.1 Booking made by the Customer by any means is not legally bonding for the Customer and serves only as guiding information for the Provider to ensure proper workforce planning in order to perform catsitting services offered on Providers' website (www.catsit.cz)

3.2 Customer has the right to modify or cancel the booking at any time and only for the service that has already been provided will be charged to him/her

3.3 In case the Customer cancels a booking where the Initial Meeting has been already performed, the Provider will charge him only the service "Initial Collection of Information, Keys (Initial Meeting) and Subsequent Keys Delivery" in accordance to the current price list presented on Provider's website (www.catsit.cz)

4. Payment

4.1 Payment for the performed services will take place after all the ordered services have been completed which means upon keys drop-off to the Customers' hands by the Catsitter

4.2 Upon keys drop-off to the Customers' hands by the Catsitter, the Provider will issue an electronic invoice which will be sent to the Customers' email

4.3 The electronic invoice will be due within 7 calendar days after the date of issuing and sending to the Customers' email

4.4 Provider accepts only bank transfer payments

5. Personal Data Protection

5.1 Customer agrees with processing and storing his/her Personal Data by the Provider in order to perform catsitting services within the meaning of Act No 101/2000 on the protection of personal data, as amended.

5.2 By agreeing to the "Customer Agrees with Personal Data processing in accordance with GDPR" in the Agreement on Catsitting. Customer within the meaning of Act No 101/2000 on the protection of personal data, as amended agrees that Provider may process and use the Customers' personal data entered in the Agreement on Catsitting and Checklist once the catsitting services have been performed.

5.3 Customer has the right to be informed on which Personal Data will be stored and processed by the Provider. Customer also has the right to modify this data or reject their processing and storing.

5.4 Provider shall not share any Personal Data with third parties

5.5 Provider shall collect Personal Data only in order to perform catsitting services and shall not abuse it for marketing or sales purposes

5.6 Provider is allowed to send his/her own commercial communication to the Customer only if the Customer actively asks Provider to do so in the period prior to Customer's withdrawal of his/her request. Customer can withdraw his/her request for commercial communication via email so he/she will face no additional costs of this request withdrawal

5.7 Provider and Catsitters shall secure personal data against loss, misuse, alteration, damage and/or destruction and strictly obey the "Catsit.cz® Personal Data Protection Principles" presented on Provider's website (www.catsit.cz)

5.8 Supervision on Personal Data Protection is done by the Czech Office for Personal Data Protection

6. General Terms

6.1 Other here not mentioned matters are subject to acts of Civic Law (no. 89/2012 Sb.), Act on Consumer Protection (no. 634/1992 Sb.) and other legal regulations, as amended

6.2 Supervision on compliance with Act on Consumer Protection is done by The Czech Trade Inspection Authority (CTIA, www.coi.cz/en)

6.3 The Agreement on Catsitting, Checklist and related matters are governed by Czech Law

6.4 These Terms and conditions are effective from 7th of January, 2018

6.5 Supplement to these Terms and conditions is the Agreement on Catsitting and Checklist